

# Support for Grid-Connected Outdoor Energy Storage Units



## Overview

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Discover the critical safety protocols, technical specifications, and industry best practices for deploying outdoor energy storage systems (ESS) across renewable energy, construction, and emergency response sectors.

## Support for Grid-Connected Outdoor Energy Storage Units



### Contact Us

Contact Microsoft Support. Find solutions to common problems, or get help from a support agent.



### Residential Storage Initiative , PG&E

PG&E's Residential Storage Initiative (RSI) provides permanent back-up battery systems, free of charge. The RSI: Supports PG&E customers most likely to have power outages. This includes: Enhanced



### Customer service phone numbers

### Backup Power Options

Free Personalized Quote



### Microsoft Support

Microsoft Support is here to help you with Microsoft products. Find how-to articles, videos, and training for Microsoft Copilot, Microsoft 365, Windows 11, Surface, and more.



### Ways to install Windows 11

Learn how to install Windows 11, including the recommended option of using the Windows Update page in Settings.

Customer service phone numbers Home Users If you need help downloading, installing, or activating Windows or Office, need technical support or have any account & billing related questions,



[Get Help for Microsoft personal account users](#)

How to use the Windows Get Help app if you are using Windows with a Microsoft personal account.

[Download and install or reinstall Office 2021, Office 2019, or Office](#)

Important: Support for Office 2016 and Office 2019 ended on October 14, 2025 and there will be no extension and no extended security updates. All of your Office 2016 and Office 2019 apps will



### Long Duration Energy Storage Program

Form Energy's storage system supports grid reliability and resilience by supplying up to an unprecedented 100 hours of continuous power during extreme weather conditions and grid outages.

### Fix sound or audio problems in Windows

Audio issues on your PC can be incredibly frustrating, especially when you're trying to watch a video, attend a meeting, or listen to music. Fortunately, most sound problems can be fixed by following a



### Fix Bluetooth problems in Windows



### **Install Windows Updates**

Learn how to check for the latest Windows Updates and install them to keep your device running smoothly and securely.

Learn how to troubleshoot Bluetooth problems in Windows. Resolve issues connecting a Bluetooth device or accessory.



### **How to get help in Windows**

Search for help on the taskbar, use the Tips app, select the Get help link in the Settings app, or go to [support.microsoft.com/windows](https://support.microsoft.com/windows).

## **Contact Us**

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<https://www.european-startups.eu>